



# Terms & Conditions

## Woolworths Rewards

### Your Next Getaway Competition

#### KEY TERMS

Information on how to enter and prizes form part of these conditions. By participating, entrants agree to be bound by these conditions. Entries must comply with these conditions to be valid.

#### 1. Definitions

Definitions used in these Terms & Conditions:

**“Card”** means a registered Woolworths Rewards card issued by the Promoter as part of the Woolworths Rewards Program. This includes the physical card and the digital card which can be stored in Apple Wallets, Apple Watches and Android Wallets.

**“Eligible Purchase”** means a purchase of at least 5c (after applicable discounts) at a Participating Store, excluding purchases of smoking products, gift cards (including iTunes), mobile recharge, Woolworths Mobile, Woolworths Mobile, Woolworths Insurance, travel cards, tickets, cash outs, delivery charges, bag fees, crate service fees, donations, purchases from [woolworthsflowers.com.au](http://woolworthsflowers.com.au), Carpet Care, lottery products, Pre-order Kiosks, BIG W Optical, BIG W Photos, BIG W eBay, lay-by fees, any purchases at BIG W (in-store or online) using an unregistered Woolworths Rewards card or on a charge account.

Note: In accordance with Woolworths Online Terms & Conditions (accessible at [www.woolworths.com.au/Shop/Discover/about-us/terms-and-conditions](http://www.woolworths.com.au/Shop/Discover/about-us/terms-and-conditions)). The minimum purchase amount for each Pick up order is \$30.00 and for each Delivery order is \$50.00 (excluding the delivery fee, bag fee and any crate service fee).

**“Registered Cardholder”** means the holder of a Card, i.e. where all mandatory cardholder information (including cardholder’s name) has been correctly completed in the Woolworths Rewards Program database - cardholder is not a Registered Cardholder until confirmation of registration has been issued by Woolworths Rewards.

**“Temporary Cardholder”** means a holder of a temporary card that was acquired in store, however, the cardholder has not registered the card online and completed all mandatory information (including name) correctly in the Woolworths Rewards Program database.

**“Digital Wallet”** means the electronic wallet on a smartphone or device that stores electronic cards. For this promotion it refers Apple Wallets, Apple Watches and Android Wallets.

**“Tap”** means using the digital Woolworths Rewards Card in your phone on the Pin Pad at the checkout register.

**“Tier 1 Prize”** means the Qantas Travel Package as described in item 2 of clause 6 of these terms and conditions.

**“Tier 2 Prize”** means the points prizes as set out in item 3 of clause 5 of these terms and conditions.

**“Tier Prizes”** means Tier 1 Prizes and Tier 2 Prizes which can be won as part of the competition.

**“Winner”** means any winner of the Tier 1 Prize or the Tier 2 Prize.

	<p><b>“Promoter”</b> means Woolworths Group Limited ABN 88 000 014 675 of 1 Woolworths Way, Bella Vista NSW 2153.</p> <p><b>“Promotional Period”</b> means the period between 00.01 AEDT on 11 February 2019 and 23.59 AEDT on 10 March 2019.</p> <p><b>“Participating Stores”</b> means any Woolworths supermarket store across Australia (including Metro and small format supermarket stores, but excluding Caltex Woolworths stores), Woolworths Online store <a href="http://www.woolworths.com.au">www.woolworths.com.au</a>, BWS, the BWS Online store <a href="http://www.bws.com.au">www.bws.com.au</a>, BIG W and the BIG W online store <a href="http://www.bigw.com.au">www.bigw.com.au</a> across Australia, but excluding in all cases Tasmania.</p>
<p><b>2. Eligible Entrants</b></p>	<ol style="list-style-type: none"> <li>1. Entry is only open to Registered Cardholders who are Qantas Frequent Flyer members who have chosen to convert their Woolworths Dollars rewards into Qantas Points.</li> <li>2. Temporary Cardholders are not eligible to enter.</li> <li>3. Entrants must be 18 years of age and over and residents of Australia.</li> <li>4. Employees (and their immediate families) of the agency conducting the draws - Engage Australia Pty Ltd - are ineligible to enter. Employees of the Promoter directly involved in the Promotion (and their immediate families) are also ineligible to enter.</li> </ol>
<p><b>3. How to Enter</b></p>	<ol style="list-style-type: none"> <li>1. To enter, Eligible Entrants must, during the Promotional Period: <ol style="list-style-type: none"> <li>a. Choose to convert their Woolworths Dollars into Qantas Points at <a href="http://www.woolworthsrewards.com.au">www.woolworthsrewards.com.au</a> during the Promotional Period, or chosen to convert their Woolworths Dollars into Qantas Points prior to the Promotional Period and remain with this option for each entry during the Promotional Period.</li> <li>b. Make an Eligible Purchase and scan or Tap their Card in-store at the checkout at any Participating Store, or add their Card membership number to their account when shopping online at <a href="http://www.woolworths.com.au">www.woolworths.com.au</a>, <a href="http://www.bws.com.au">www.bws.com.au</a> or <a href="http://www.bigw.com.au">www.bigw.com.au</a>, in each case prior to the completion of the Eligible Purchase.</li> <li>c. The member’s First Name and Last Name on the Card must match the member’s First Name and Last Name in their Qantas Frequent Flyer account,</li> </ol> <p>(together an <b>‘Eligible Entry’</b>).</p> </li> </ol>
<p><b>4. Limits on Entry</b></p>	<ol style="list-style-type: none"> <li>1. Multiple Eligible Entries are permitted but there is a limit of one (1) Eligible Entry per day, per store at each of Woolworths supermarkets (including online and Metro stores), BIG W (including Big W online) and BWS (including BWS online) for each Weekly Prize Draw.</li> <li>2. In addition, any Eligible Entrant who Taps their Card in-store at the checkout at any Participating Store prior to the completion of the Eligible Purchase will receive an additional entry into the Weekly Prize Draw.</li> <li>3. There is a maximum of 42 entries per week for the Weekly Prize Draw, (being a total of 168 entries over the Promotional Period, all entries expire at the end of each week (Weekly Prize Draw entry dates are set out under clause 5).</li> <li>4. Entries in each Weekly Prize Draw will NOT be entered into any subsequent Weekly Prize Draws.</li> </ol>

## 5. Prize Draws

1. There will be one draw date for each of the Tier 1 Prizes and the Tier 2 Prizes for the Eligible Entries that are received in the relevant week during the Promotional Period (refer to the table below for entry periods for each week) "**Weekly Prize Draw**".
2. There will be four (4) Weekly Prize Draws that will take place at 10:00 AEDT on 14/03/2019 at Engage Australia Pty Limited, Level 8, 56 Clarence Street, Sydney 2000.
3. Each Tier 1 Prize and each Tier 2 Prize Winner will be determined by an automated random draw of all Eligible Entries for the relevant week. The first valid 421 entries drawn for each week will receive the Tier 1 Prize and the Tier 2 Prize. The Weekly Prize Draw will start with the Tier 1.1. prize and will proceed to Tier 2.1 prizes and conclude with Tier 2.7 prizes.
4. The draw and the announcement of the prize winners will be scrutinised by an independent person (where "independent person" has the meaning given in the *Lotteries and Art Unions Regulation 2014* (NSW)).
5. Entry into each Weekly Prize Draw will open at 00:01 and close 23:59 (AEST) each week during the Promotional Period, with the first week commencing on the 11 February 2019. Refer to the table below for calendar dates for each week.
6. Entries in each Weekly Prize Draw will NOT be entered into any subsequent Weekly Prize Draws.

Prize Draw	Weekly Prize Entry Dates	Draw date	Published Date
<b>Week 1: Prize Draw 1</b> Tier 1.1 Prize Tier 2.1 Prizes Tier 2.2 Prizes Tier 2.3 Prizes Tier 2.4 Prizes Tier 2.5 Prizes Tier 2.6 Prizes Tier 2.7 Prizes	11/02/2019 00:01 AEDT – 17/02/2019 23:59 AEDT	14/03/2019	21/03/2019
<b>Week 2: Prize Draw 1</b> Tier 1.1 Prize Tier 2.1 Prizes Tier 2.2 Prizes Tier 2.3 Prizes Tier 2.4 Prizes Tier 2.5 Prizes	18/02/2019 00:01 AEDT – 24/02/2019 23:59 AEDT	14/03/2019	21/03/2019

	Tier 2.6 Prizes Tier 2.7 Prizes			
	<b>Week 3: Prize Draw 1</b> Tier 1.1 Prize Tier 2.1 Prizes Tier 2.2 Prizes Tier 2.3 Prizes Tier 2.4 Prizes Tier 2.5 Prizes Tier 2.6 Prizes Tier 2.7 Prizes	25/02/2019 00:01 AEDT – 03/03/2019 23:59 AEDT	14/03/2019	21/03/2019
	<b>Week 4: Prize Draw 1</b> Tier 1.1 Prize Tier 2.1 Prizes Tier 2.2 Prizes Tier 2.3 Prizes Tier 2.4 Prizes Tier 2.5 Prizes Tier 2.6 Prizes Tier 2.7 Prizes	04/03/2019 00:01 AEDT – 10/03/2019 23:59 AEDT	14/03/2019	21/03/2019

## 6. Prize Details

1. The prize pool consists of 1684 prizes, with a total prize pool value of AUD \$112,996.
2. Tier 1 Prize - Qantas Travel Package
  - a. Tier 1.1 Prize:
    - i. Tier 1.1 prize will be a Qantas Travel Package
    - ii. There will be 1 winner in each week for a Tier 1.1. prize. This is a total of a total of 4 winners for Tier 1.1 prizes.
    - iii. Qantas Travel Package means 1 x Qantas Flight Voucher valued at \$1,000, 1 x Qantas Hotels Voucher valued at \$1,500 and a PIERRE CARDIN 3-Piece Luggage Set valued at RRP \$749.
    - iv. Full Tier 1 Prize details are outlined in clause 7.
  - b. The total prize pool value for Tier 1 is AUD \$12,996.
3. Tier 2 Prizes - Points Prizes
  - a. Each Tier 2 Prize will be converted to Woolworths Dollars and then converted to Qantas Points and loaded onto the Winner's Qantas Frequent Flyer account in accordance with clause 10 of these terms and conditions.
  - b. Tier 2.1 Prize:
    - i. Tier 2.1 prize will be 1,149,425 Woolworths Rewards points with a total value of AUD \$5,747.12.
    - ii. There will be 1 winner in each week for a Tier 2.1. prize. This is a total of a total of 4 winners for Tier 2.1 prizes.
    - iii. Total prize pool value for Tier 2.1 prizes is AUD \$22,988.50.
  - c. Tier 2.2 Prize:
    - i. Tier 2.2 prize will be 229,885 Woolworths Rewards points with a total value of AUD \$1,149.42.
    - ii. There will be 2 winners in each week for a Tier 2.2 prize. This is a total of a total of 8 winners for Tier 2.2 prizes.
    - iii. Total prize pool value for Tier 2.2 prizes is AUD \$9,195.40.
  - d. Tier 2.3 Prize:
    - i. Tier 2.3 prize will be 114,943 Woolworths Rewards points with a total value of AUD \$574.71.
    - ii. There will be 3 winners in each week for a Tier 2.3. prize. This is a total of a total of 12 winners for Tier 2.3 prizes.
    - iii. Total prize pool value for Tier 2.3 prizes is AUD \$6,896.55.
  - e. Tier 2.4 Prize:
    - i. Tier 2.4 prize will be 57,471 Woolworths Rewards points with a total value of AUD \$287.35.
    - ii. There will be 4 winners in each week for a Tier 2.3. prize. This is a total of a total of 16 winners for Tier 2.3 prizes.
    - iii. Total prize pool value for Tier 2.4 prizes is AUD \$4,597.70.
  - f. Tier 2.5 Prize:
    - i. Tier 2.5 prize will be 22,989 Woolworths Rewards points with a total value of AUD \$114.94.

	<ul style="list-style-type: none"> <li>ii. There will be 10 winners in each week for a Tier 2.5 prize. This is a total of a total of 40 winners for Tier 2.5 prizes.</li> <li>iii. Total prize pool value for Tier 2.5 prizes is AUD \$4,597.70.</li> </ul> <p>g. Tier 2.6 Prize:</p> <ul style="list-style-type: none"> <li>i. Tier 2.6 prize will be 11,494 Woolworths Rewards points with a total value of AUD \$57.47.</li> <li>ii. There will be 50 winners in each week for a Tier 2.6 prize. This is a total of a total of 200 winners for Tier 2.6 prizes.</li> <li>iii. Total prize pool value for Tier 2.6 prizes is AUD \$11,494.25.</li> </ul> <p>h. Tier 2.7 Prize:</p> <ul style="list-style-type: none"> <li>i. Tier 2.7 prize will be 5,747 Woolworths Rewards points with a total value of AUD \$28.73.</li> <li>ii. There will be 350 winners in each week for a Tier 2.7 prize. This is a total of a total of 1400 winners for Tier 2.7 prizes.</li> <li>iii. Total prize pool value for Tier 2.7 prizes is AUD \$40,229.90.</li> </ul> <p>i. The total prize pool value for Tier 2 is AUD \$100,000.</p>
<p><b>7. Tier 1 Prize Details</b></p>	<ol style="list-style-type: none"> <li>1. Each Tier 1 Prize is a Qantas Travel Package including: 1 X \$1000 Qantas Flight Voucher, 1 X \$1,500 Qantas Hotels Voucher and a PIERRE CARDIN 3-Piece Luggage Set valued at RRP \$749. The value of the gift vouchers is in Australian dollars.</li> <li>2. Conditions of use for Qantas Flight voucher: <ol style="list-style-type: none"> <li>a. Redeemable for one-way or return Qantas domestic or international flights departing Australia only, including fees, taxes and carrier charges. Cannot be used for multi-city bookings.</li> <li>b. Amounts are in Australian dollars (AUD) and are valid for bookings made within 12 months of the date the original voucher is issued. Subsequent vouchers must also be used within 12 months of issue of the original voucher. The expiry date will be stated on your voucher.</li> <li>c. If the full balance of the voucher is not redeemed in one transaction and the balance of the voucher is more than \$2, a new voucher with the same expiry date will be issued for the unused portion. No subsequent voucher will be issued for amounts \$2 or less.</li> <li>d. Any subsequent vouchers will be sent to the email address supplied for the first adult listed on the voucher. If no email address is supplied for the first adult listed on the voucher, subsequent vouchers will not be issued.</li> <li>e. Non-refundable and cannot be redeemed for cash or other goods or services.</li> <li>f. The names of the voucher recipients may be changed when you redeem the voucher at <a href="http://qantas.com/giftvouchers">qantas.com/giftvouchers</a>, but the number of recipients cannot be changed (you cannot increase or decrease the total number of recipients).</li> <li>g. The <u>Qantas Conditions of Carriage</u> and relevant fare conditions apply to all bookings made with a voucher.</li> </ol> </li> </ol>

	<ul style="list-style-type: none"> <li>h. Vouchers can only be redeemed at <a href="http://qantas.com/giftvouchers">qantas.com/giftvouchers</a> or through <a href="#">Qantas Contact Centres</a> on 13 13 13. A service fee applies to redemptions through Qantas Telephone Sales.</li> </ul> <p>3. Conditions of use for Qantas Hotel voucher:</p> <ul style="list-style-type: none"> <li>a. Redeemable for part or full payment of hotel bookings on <a href="http://qantas.com">qantas.com</a>. If there is a balance remaining to be paid, you must pay this balance with a credit/charge card.</li> <li>b. Qantas Hotels voucher valued at \$1,500 will be sent by email from Qantas Frequent Flyer</li> <li>c. Amounts are in Australian dollars (AUD) and are valid for bookings made by 11.59 AEST 30 April 2020, otherwise it will be forfeited.</li> <li>d. Vouchers can only be used once and any unused portion of the voucher will be forfeited.</li> <li>e. The value of the voucher will not be refunded and no replacement voucher will be issued when cancelling a booking.</li> <li>f. If you change or cancel a booking, any hotel fee amount will be deducted from the amount paid by you, up to a maximum of the amount originally paid by you. The hotel fee value cannot be paid using the voucher value.</li> <li>g. Vouchers are not exchangeable or redeemable for cash or other goods or services. Vouchers may be transferred, but are not valid if sold.</li> </ul>
<b>8. Notification of Winners</b>	<ol style="list-style-type: none"> <li>1. The winners will be notified by email within 2 days of the Weekly Prize Draw. Dates outlined in the above tables in clause 5. Winners' names will be published on <a href="http://www.woolworthsrewards.com.au/competitions">www.woolworthsrewards.com.au/competitions</a> (for a minimum of 28 days from 5 days of the relevant Weekly Prize Draw Date).</li> </ol>
<b>9. Total Prize Pool Value</b>	<ol style="list-style-type: none"> <li>1. Total prize pool value is up to AUD \$112,996.</li> <li>2. Prize values are correct as at 7/01/2019, but to the extent permitted by law, no responsibility is accepted by the Promoter for any variation in the value of the prize after that time.</li> </ol>
<b>10. Prize Redemption &amp; Fulfilment</b>	<ol style="list-style-type: none"> <li>1. Woolworths Group Limited (ABN 88 000 014 675) is the Promoter of the Promotion.</li> <li>2. Each Tier 1 Weekly Prize will be provided by Woolworths Group's partner, Qantas Airways Limited (ABN 16 009 661 901) via email within 28 days of the Weekly Prize Draw. The PIERRE CARDIN 3-Piece Luggage Set will also be delivered within 28 days of Winners' address confirmation.</li> <li>3. Each Tier 2 Prize will be provided by Woolworths Group Limited. All Woolworths Rewards points will be converted to Qantas Points and loaded onto the Winners' Qantas Frequent Flyer account by 5 April 2019. Every 2,000 Woolworths Points earned will be converted to 10 Woolworths Dollars which will then be converted to 870 Qantas Points.</li> </ol>
<b>11. Right of the Promoter to redraw</b>	<ol style="list-style-type: none"> <li>1. The Promoter reserves the right to redraw in the event of an entrant being unable to satisfy these Terms and Conditions or forfeiting or not claiming a prize. For any Tier 1 Prize that remains unclaimed at 5.00pm on 14 June 2019, a second draw will be conducted on 15 June 2019 ("<b>Prize Re-Draw Date</b>") at the same time and place as the original draw, subject to any written direction given under applicable law. Any winners determined in accordance with this clause will be notified by email within 2 days of the</li> </ol>

	re-draw prize date and their names will be published on <a href="http://www.woolworthsrewards.com.au/competitions">www.woolworthsrewards.com.au/competitions</a> for a minimum of 28 days from 5 days of the relevant Prize Re-Draw Date.
<b>12. Permit Numbers</b>	<ol style="list-style-type: none"><li>1. New South Wales: LTPS/19/31540</li><li>2. Australian Capital Territory: TP 19/02593</li><li>3. South Australia: T19/98</li></ol>

## FURTHER DETAILS

1. Prizes are not transferable (except to the extent expressly stated otherwise in these Terms and Conditions) and are not redeemable for cash. The Promoter's decision is final and binding - no correspondence will be entered into. In particular, prizes may not, without the prior consent of the Promoter and any applicable third party supplier of the prize ("Supplier"), be resold or offered for resale at a premium (including via online auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services. If a prize is sold or used in breach of this condition, the Promoter or the Supplier may, at their absolute discretion, withdraw the prize(s). Where a prize has been withdrawn in accordance with this clause, no refund, substitute or compensation will be offered and if the prize is a ticket, the winner and any person has purchased or otherwise bears that ticket will be refused entry.
2. The Promoter accepts no responsibility for late, lost or misdirected entries or other communications. The Promoter assumes no responsibility for any failure to receive an entry or for inaccurate information or for any loss, damage or injury as a result of technical or telecommunications problems, including security breaches, theft or destruction, any cause beyond the Promoter's control, or unauthorised access to or alteration of the promotion. If such problems arise, then the Promoter may (where necessary with the approval of the relevant lottery authority) modify, cancel, terminate or suspend the promotion. Further, the Promoter at its sole discretion may recommence this promotion under the same conditions.
3. If any prize becomes unavailable for reasons beyond the Promoter's control, the Promoter may substitute a prize of equal or greater value, subject to any written directions from the various authorities.
4. All reasonable attempts will be made to contact the winners. If a winner does not claim their prize by the cut off date for claiming prizes stated in clause 12 (above) of these Terms and Conditions, their entry will be deemed invalid and the Promoter may conduct the second draw, subject to relevant regulatory authority instructions.
5. If an entrant's contact details change at any time between the date which they enter the promotion and the second draw date, that entrant must notify the Promoter of their correct contact details immediately.
6. The Promoter reserves the right to request verification of age, identity, residential address of winners and any other information from entrants relevant to entry into or participation in this promotion. Verification is at the discretion of the Promoter, whose decision is final. The Promoter reserves the right to disqualify any individual who provides false information, fails to provide information, is in breach of these conditions, conspires with others to gain an unfair advantage or who is otherwise involved in any way in manipulating, interfering or tampering with the conduct of this promotion, or who has engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
7. If consumers are required to purchase a product to enter, then it is a condition of the prize being awarded to the winner that the winner retain a clear copy of their original receipt and provide it to the Promoter as proof of a valid purchase to enter this promotion.

8. The Promoter shall not be liable for any loss, damage or injury suffered or sustained (even if caused by negligence) as a result of accepting and/or using a prize or in relation to the promotion, except for any liability which cannot be excluded by law.
9. Any prize supplied by a third party supplier is subject to the terms and conditions of that third party supplier. The Promoter is not responsible or liable for any loss, damage or injury suffered by any winner as a result of the conduct of any third party supplier or otherwise as a result of the winner accepting and/or using a prize (even if caused by negligence), except for any liability which cannot be excluded by law. Nothing in these conditions restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
10. If in the conduct of this Promotion, the Promoter is liable for a breach of any guarantee, warranty, condition or other term that applies under the Competition and Consumer Act 2010 (Cth) or is implied by any other commonwealth, state or territory law that cannot by law be excluded, the Promoter's liability under that legislation is limited, to the extent permitted by law, to the cost of replacement of any benefit or prize won.
11. Without limiting the previous paragraph, the Promoter and its associated agencies and companies will not be liable for any damage, loss or delay in transit to the prize.
12. Before the prize is awarded, the winner and any other person(s) sharing the prize with the winner may be required to sign an agreement to release the Promoter from any liability arising from the use or participation in the prize.
13. Entrants consent to the Promoter using their name, image and/or voice in the event that they are a winner in any media for an unlimited period of time without remuneration for the purpose of promoting this promotion (including any outcome) and/or promoting any products manufactured, distributed and/or supplied by the Promoter.
14. Entries remain the property of the Promoter. Details from entries, or if an entrant's Woolworths Rewards card was scanned or used as part of a condition of entry, the personal information of such entrant, will be collected and used for the purposes of conducting this promotion (which may include disclosure to third parties, the Promoter's related bodies corporate, agencies and contractors (including call centres, advertising agencies and direct mail houses) for the purpose of processing and conducting the promotion) and for promotional purposes, public statements and advertisements surrounding this promotion. For the purposes of public statements and advertisements, the Promoter will only publish the winner's surname, first initial and state of residence. By entering this promotion entrants consent to the use of their information as described and agree that the Promoter may use this information, or disclose it to other organisations that may use it, in any media for future promotional purposes without any further reference or payment to the entrant. The Promoter is bound by the Australian Privacy Principles contained in the Privacy Act 1988 (Cth). A copy of the Promoter's privacy policy can be viewed on [www.woolworths.com.au](http://www.woolworths.com.au). Entrants may access, change and/or update their personal information by contacting the Promoter on 1300 908 631 during office hours or contact the Promoter in writing at [privacy@woolworths.com.au](mailto:privacy@woolworths.com.au).
15. These conditions are governed by the laws of New South Wales.
16. The Promoter is Woolworths Limited (ABN 88 000 014 675) of 1 Woolworths Way, Bella Vista NSW 2153.